

Protecting Against Fraud

Arab Bank Europe plc will never ask you to disclose your personal information, banking details, passwords or PIN. You may receive emails, letters, calls or faxes from third parties requesting that you provide your information so they can make payments to you (e.g. a lottery draw, inheritance etc). These may sometimes originate from fraudsters using fake bank website or email address trying to defraud you.

Creating false websites is referred to as 'spoofing' and may be identified by their incorrect web addresses which may sometimes be a string of numbers. Aside from attempting to steal your information, 'spoofed' sites often download malicious programs such as viruses to your computer. If you receive a link you believe to be fraudulent, Arab Bank Europe advises that you do not click on this even if you do not intend to enter your information.

The correct Arab Bank Europe website address is www.arabbankeurope.com.

Never give your personal information, banking details, passwords or PIN away and do not respond to any such solicitation. Below are links that could assist you with more information on fraud.

Useful Links:

Pay UK	https://www.wearepay.uk/pay-uk-fraud/
CIFAS	http://www.cifas.org.uk/
UK Metropolitan Police	https://www.met.police.uk/ro/report/fo/fraud/
Report Fraud	http://www.reportfraud.police.uk
Fraud Advisory Panel	http://www.fraudadvisorypanel.org/
Identity Theft	https://www.identitytheft.org.uk/

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